

Students Complaint and Action taken

S. No	Year	Complaint /Grievances	Action taken
1	2018-2019	Drinking water problem	The committee was invited to explore the possibilities for the inadequacy of drinking water made available for the students. Then the decision was taken to request the concerned authorities to solve the issue by filling the sump with municipal water.
2	2018-2019	Internship problem-complaining heavy load of work	As the student teachers complained, the college faculty members went to the concerned school to check the fact with the management as to why some of their teachers are demanding heavy load of work from the trainee teachers taking the advantage of their vulnerability? After pursuing the issue, our faculty members advised the staff members not to demand too much from the trainee teachers as they came here to practice what they have learned in the course in view of combining the theory they have learned with the practical teaching. Any obstacles in this process can fail the confidence levels of the students that can cause adverse effects towards the very teaching profession.
3	2019-2020	Students asked for canteen.	The committee members decided to arrange a temporary mobile canteen that is stuffed with snacks, breakfast items and other edibles along with stationary items to meet the needs and expectations of the students instantly during the break time. And later on,

			decided to move towards permanent canteen arrangements
4	2019-2020	Internship problem: Schools are asking for donations towards the school.	As the student teachers complained of the undue expectations of the management in the form of various gifts to the school, our faculty members advised the student teachers to respond in a gentle manner and explain the management that they are only students and therefore can't meet their expectations.
5	2020-2021	Unhealthy atmosphere in the toilet block	In view of solving this problem the committee members decided to suggest hiring some extra scavengers to maintain a healthy and hygienic atmosphere in the toilet block using some disinfecting and refreshing liquid chemicals. So that the students may have a conducive atmosphere. The committee members also thought of suggesting the students use the facilities in a responsible manner.
6	2020-2021	Not enough time for teaching practices	To resolve this problem the committee members decided to advise the student teachers with the skills of time management and also to reduce the introductory and evaluating activities that consume a lot of time, so that the students have enough and more time for teaching practices.
7	2021-2022	Internship problem: no proper toilet facilities in the schools	When the trainee teachers expressed their difficulties regarding the improper toilet facilities in the respective schools, our faculty members advised the trainees to adjust to the given situation and decided to visit that particular school and request the management to arrange proper and decent usable toilet facilities.

8	2021-2022	Not issuing more than three Books in the Library	In this regard the committee members decided to insist those students who requested for extra books must first return the books, in case if they had already taken more than three books and then place a request to the librarian to issue the number of books they want.
9	2022-2023	Not enough time for preparing theory examinations.	In this regard, the committee members decided to advise the students to be more disciplined and active enough to finish their day-to-day assignments without further procrastination and not to waste the valuable time engaging themselves in useless conversations, gossips and chitchats, so that they have ample time in preparation for the theory examinations.
10	2022-2023	Library books are not arranged in their respective racks	As a remedial measure to this problem, the committee members thought of instructing the librarian to make sure that the concerned books are arranged and placed in their respective racks so that finding the required books becomes an easy task.
11	2022-2023	Dustbins are not cleansed regularly in the classrooms.	In this regard, committee members called the scavengers for an explanation as to why they are not emptying the dustbins. Based upon the explanation given the committee of suggested remedial measures to take necessary steps of action and keep the classroom neat and clean, emptying the dustbins.